

How We Handle Corona Virus

****Updated 3/24/2020***

Regarding COVID-19 we would like you to know what precautions we are taking as a company to keep our employees and customers safe. We want you to feel confident in us. This goes for both the quality of our garage door repair and installation services and the protective measures we are taking as a company.

We are practicing caution with sickness and the spread of germs. In effect immediately, our in-office cleaning protocols have increased so that every surface has to be wiped down. Our employees have to report any oncoming illnesses prior to reporting to work. They also have to report if they have been in contact with anyone diagnosed with the Coronavirus. Each of these steps will prevent the virus from entering our office space and thus keep it from spreading to your home.

Our In-Home Touch-Free Quote & Repair/Installation Health Precautions

Beyond in-office steps, we have also informed our technicians about new health codes for in-home repairs and installations. Below, we have outlined these steps for you:

- Wipe down work vehicle interior and tools between each job
- Keep a 6' distance from customers
- Do not shake hands with customers (No touching)
- Avoid going inside customer homes (if possible)
- Do not touch anything in the home including doorknobs
- Provide our own water and snacks
- Do not accept drinks or food from customers
- Report immediately if you come in contact with someone diagnosed with Coronavirus
- Call prior to reporting for work if showing any signs of sickness

We are taking even the smallest steps to prevent the spread of germs to protect both you and our employees.

Feel free to **contact us** if you have any questions about our safety measures. Also, question your technician on-site if you have any reservations. Aquarius Doors Services, Inc. is here to help you feel secure in your home and confident in the services we will provide for your garage door.